



WELCOME TO THE ALPINE VILLA RETREAT

Thank you for choosing our Alpine Villa Retreat for your upcoming visit to Breckenridge. Listed below is some basic information to help plan your arrival and stay.

Location Information: The Alpine Villa is located at 2345 Tiger Rd, Breckenridge, CO 80424 - conveniently located 4.8 miles from historic downtown Breckenridge and 8.4 miles from downtown Frisco, CO. Phone: 970-453-4924.

Travel and Road Conditions: Plan for winter driving conditions by visiting www.cotrip.org for highway closures and www.weather.com for weather forecasts. Note that winter traction laws require that vehicles be four-wheel drive or have chains during snow storms.

Check-In/Out: Arrival check in is 4:00pm. Departure check out is 10:00am.

Arrival: During busy seasons, the doors will be unlocked for your arrival. If the doors are locked, please call us.

Orientation: Unless you pre-arrange another time, please ask everyone in your group to meet with us at 5:00pm at the Villa on arrival day for a brief orientation. During this orientation, we will highlight important information so your stay is the best it can be.

Pre-arrival Shipping: If you need to ship items to the Alpine Villa prior to arrival, ship them via UPS or Fed-Ex to: Alpine Villa Retreat, attn: [your name], 2345 Tiger Road, Breckenridge, CO 80424

Parking: Parking is available for your group's use anywhere in front of the house, but please leave a clear access lane from the road to the house for potential emergency vehicle use per county code requirements. Do not park behind the owner's garage doors.

Pets: Pets are allowed with restrictions. Our pet policy is enforced so please let us know prior to your arrival if any pets will be part of your group.

Trash: A dumpster is provided for your trash. If you discard any cardboard boxes, please break them down so you and other guests will have plenty of room to discard your trash.

Activities and Services: A premier concierge service is available to you for any questions concerning local transportation, activities, reservations, or recommendations. Visit www.westernskyactivities.com for more information.

Facebook: To keep updated with what's happening in Breckenridge, visit (and please "like") our Alpine Villa Retreat Facebook page <https://www.facebook.com/alpinevillaretreat>.

Skiing and Rentals: You can purchase discounted lift tickets via www.snow.com or www.Breckenridge.com if purchased the night before or for three-plus days. Active military ID is the best discount. Rent your ski or snowboard equipment from our local partner at Blue River Sports or Mountain Wave. Reserve online at www.blueriversports.com and note "Western Sky" in the referral box for a discounted rental rate and the best customer service in town. If you prefer to have your equipment delivered to the Villa, let us know. We can also arrange for discounted rental apparel to be delivered through our partners at Get Outfitted.



Use Restrictions: Your rental includes use of the main retreat, but with restrictions. There are owner marked closets, offices, apartment, workshop, and garage that are not for guest use. There are other features and rooms available for an extra charge such as the conference room, Nook & Cranny loft, and commercial BBQ smoker.

Extra charges: Should your guests do any of the following, you will be charged extra for your stay:

- Use of owner areas, optional rooms, and optional features not paid for.
- Long distance dialing outside of continental United States, 1-900 calls, and pay-per-view events.
- Missing items such as robes, pillows, blankets, games, and kitchen dishes.
- Damages such as broken furniture, holes in the wall, and stained carpet.
- Excessive cleaning including kitchen, kitchen garbage, candle wax, animal waste, and cigarette butts.
- Excessive energy use from flagrant disregard of doors left open, hot tub cover left off, and gas fireplaces left on all night.
- Furniture, mattresses, games, and sleds not returned to their original location.
- Prearranged maid and cooking services.
- Smoke removal should any indoor smoking odor removal be required.
- Replacement of missing keys.
- Troubleshooting, resetting, or repair of any audio, video, or network system components due to tampering
- Water and freeze damage due to exterior doors left open in the winter.
- Return of personal items left behind.

On behalf of the Alpine Villa Retreat staff, we hope you have a fantastic stay.

Sincerely,

Donna Nolz
Property Manager